



COMMUNITY SELECT COMMITTEE

Date: Tuesday, 26 March 2019

Time: 6.00pm,

Location: Shimkent Room - Daneshill House, Danestrete

Contact: Lisa Jerome (01438) 242203 lisa.jerome@stevenage.gov.uk

Members: Councillors: S Mead (Chair), A Mitchell CC (Vice-Chair), S Barr, J Brown, L Harrington, R Hearn, J Mead, S-J Potter, S Speller and T Wren

AGENDA

PART 1

1. APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST

2. MINUTES - 12 FEBRUARY 2019

To approve as a correct record the Minutes of the Community Select Committee held on 12 February 2019.

Pages 3 – 8

3. THE SOSAFE COMMUNITY SAFETY ACTION PLAN 2018/19 AND EMERGING PRIORITIES FOR 2019/20

To consider the performance to date against the 2018/19 SoSafe Community Safety Action Plan and the emerging priorities for the 2019/20 Plan and whether these align with the perceived priorities of local ward members

Pages 9 – 34

4. URGENT PART 1 BUSINESS

To consider any Part I business accepted by the Chair as urgent

5. EXCLUSION OF PUBLIC AND PRESS

To consider the following motions:

1. That under Section 100(A) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the ground that they involve the likely disclosure of exempt information as described in paragraphs 1 – 7 of Part 1 of Schedule 12A of the Act as amended by Local Government (Access to Information) (Variation) Order 2006.

2. That Members consider the reasons for the following reports being in Part II and determine whether or not maintaining the exemption from disclosure of the information contained therein outweighs the public interest in disclosure.

6. URGENT PART II BUSINESS

To consider any Part II business accepted by the Chair as urgent

Agenda Published 18 March 2019

STEVENAGE BOROUGH COUNCIL

COMMUNITY SELECT COMMITTEE MINUTES

Date: Tuesday, 12 February 2019

Time: 6.00pm

Place: Shimkent Room - Daneshill House, Danestrete

Present: Councillors: Sarah Mead (Chair), Adam Mitchell CC (Vice-Chair), Sandra Barr, Jim Brown, John Mead and Simon Speller

In Attendance: Cllr M Downing (Chair – Environment & Economy Select Committee), Cllr M Mckay (Chair – Audit Committee) and Cllr J Thomas (Portfolio Holder – Housing, Health and Older People)

J Capon (SBC Sport and Wellbeing Manager), J McManus (HCC Director of Public Health), M Partridge (SBC Strategic Director), J Prescott (SLL Corporate Health and Wellbeing Manager) and S Tomlinson (Chief Executive Officer – Mind in Mid Herts)

Start / End Time: Start Time: 6.00pm
End Time: 8.15pm

1 **APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

Apologies for absence were received from Cllrs L Harrington, S-J Potter and T Wren.

There were no declarations of interest.

2 **MINUTES - 24 JANUARY 2019**

It was **RESOLVED** that the Minutes of the Community Select Committee meeting held on 24 January 2019 are agreed as a correct record and signed by the Chair.

3 **PUBLIC HEALTH DISCUSSION ITEM WITH HCC DIRECTOR OF PUBLIC HEALTH**

The Hertfordshire County Council (HCC) Director of Public Health presented the Healthy Stevenage Strategy 2018-2022 Progress Dashboard for 2018/19, NHS Long Term Plan Overview Report (released in January 2019) and NHS Long Term Plan (Opportunities and Challenges) Summary to the Committee. The dashboard indicated that the statistical position of Stevenage was significantly worse than that of other districts in the County in the following areas:

- Gap in life expectancy at birth between area and England as a whole (male and female)
- Excess weight in 10-11 year olds

- Obesity in 10-11 year olds
- Average number of portions of vegetables consumed daily (adults)
- Emergency admissions for injuries due to falls in people aged 65-79

The NHS long Term Plan Overview Report itemises the following commitments:

- A new service model for the 21st century
- More NHS action on prevention and health inequalities
- Further progress on care quality and outcomes
- Providing NHS staff the backing they need
- Digitally-enabled care to go mainstream across the NHS

Members were informed that the NHS plan attempts to be a system wide prevention plan and the report acknowledges that the NHS cannot deliver this on its own. The issues of long-term funding for Public Health and Social Care still remain unresolved. It was pointed out that the NHS had a mixed record on prevention. The NHS was struggling to cope with demand for services. The NHS will need the skills, experience and commitment of the County Council, District Councils and Voluntary Sector to deliver public health initiatives. In this regard, the Director of Public Health highlighted that by providing warmer homes across the town, SBC was contributing towards the reduction of cold weather related illnesses.

Members were informed that HCC will be making a case for more funding from the NHS. The Director of Public Health emphasised the need for collaborative working and more consultations among central government, NHS organisations and local authorities. The Director of Public Health suggested that SBC and other local authorities do more to hold the NHS to account. It was also suggested that the Council invites the Secretary of State for Health to Stevenage to get first-hand understanding of the town's health initiatives.

It was noted that mental health and learning disabilities did not appear to get much attention in the NHS Long Term Plan and the Healthy Stevenage Strategy. Mental health stigma was still an issue in some sections of society. The Committee welcomed the move away from the institutionalisation of significant numbers of mental health patients. However, there did not appear to be bespoke support provisions for the various mental health categories. Mental health services had been affected by cuts in health and social care funding. It was acknowledged that the Stevenage Health Strategy did not have initiatives to support all learning disability cases.

Members suggested that there should be a focus on building resilience into the health system rather than a reactive approach. Members sought clarification on the structure and funding for the Sustainability & Transformation Partnerships (STPs).

In response to a question, the Director of Public Health informed the Committee that mental health support was beginning to improve following the introduction of counsellor and mental health nurse working teams in schools. It was recommended that people with learning disabilities be more widely consulted on issues that affected them.

Healthy Stevenage Update - The SBC Health and Sport Strategy Manager provided an update on the Healthy Stevenage Strategy and the success of programmes delivered to date. Members were informed that the Strategy was launched in April 2018 by Stevenage Borough Council in collaboration with the Healthy Stevenage Partnership. A range of initiatives had been delivered through multiagency working using different funding streams. These initiatives were linked to cultural initiatives such as cycling. The key priorities for 2018 included the following:

- Reducing physical inactivity levels in adults and children
- Reducing obesity levels of adults and children
- Improving mental health and wellbeing for all
- Reducing the prevalence of smoking
- Promoting and enabling older people's independence
- Improving health promotion
- Partnership working with the NHS and Public Health

In response to questions, the Health and Sport Strategy Manager informed the Committee that:

- Residents enrolled on the Active Herts project through referrals
- The Active Herts project was fully funded in liaison with Stevenage Leisure Limited (SLL)
- Learn to ride fees were set by the Cycling Hub and not prescribed by SBC
- There was no evidence to suggest that the cycling fees were outpricing potential participants
- The fees were based on a cost recovery basis and were not linked to class size
- Following a pilot cooking course, the Community Project team was using a targeted approach to enrol participants on future courses

It was suggested that the drop in smoking prevalence could be attributed to the increase in the uptake of vaping, clampdown on illicit tobacco products and a drop in the number of pregnant smokers. There was research evidence supporting the view that vaping was more effective in assisting smokers to quit than other products.

The Committee commended the Council for receiving the Excellence in Public Health Award and its selection by the LGA to feature as a case study in the 2019 Public Health Annual Report. Members were informed that Stevenage had also been featured in the District Councils Network Report. It was noted that it was unusual for a District Council such as Stevenage to be featured in the Public Health Annual Report.

Diabetes - In the absence of the diabetes/diet expert, the Chair narrated her health experiences before and after her diabetes diagnosis in August 2018. The Chair told the Committee that she was made aware of her pre-diabetic condition about 20 years ago. Since then, she has noticed a general lack of understanding of diabetes and vast disparity of knowledge particularly among health professionals. Due to the lack of readily available information on diet and lifestyle for diabetic patients, the Chair ended up relying on self-help books. The Chair managed to lose weight after making lifestyle changes and following a recommended diet regime for diabetes

patients. The NHS enrolled the Chair onto the X-PERT Diabetes course that helps diabetes patients to identify their own health risks and to set their own goals. She waited three months to go on the HCC-funded course. The funding for this course has now stopped and in its place they intend to roll out the DESMOND Course. The benefits of the group learning course include the following:

- Understanding the condition of diabetes including complications
- Details of food substitutes
- Illustrations of ingredients and food dishes
- Guidance on portion size
- Understanding food labelling

The Chair contrasted the weekend course with the four hour DESMOND NHS training course for people with type 2 diabetes. Personal accounts appeared to indicate that the DESMOND course was not as beneficial as the X-PERT Diabetes Course. The X-PERT and DESMOND courses were previously funded by the NHS via the County Council.

It was noted that there were probably a lot more people in Stevenage who had pre-diabetic conditions or had diabetes but who were not getting necessary support at early stages. The Chair pointed out that there will be a number of people who have Type 2 Diabetes who are unaware that they have the condition and that these people are at immediate significant risk of heart attack and stroke. The premature heart attacks and stroke figures contained on the Health report may well be due to Type 2 Diabetes. Members also noted that it appeared some health care decisions were primarily based on funding implications rather than clinical considerations.

The Chair made a plea to HCC and other organisations represented at the meeting to campaign for X-PERT Diabetes Course funding for Stevenage. The Chair also recommended the following:

- Public Health campaign in Stevenage featuring diabetes
- Diabetes Awareness Strategy and publicity campaign
- SBC gets more involved in encouraging residents to adopt healthy lifestyles

The Chair emphasized the importance of lifestyle change as a means of reducing the prevalence of Type 2 diabetes.

The Director for Public Health acknowledged that more diabetes patients benefitted from the six week X-PERT than the DESMOND course. The Director made an undertaking to:

- Check funding options for diabetes patients
- Find out the reasons for the discontinuation of the X-PERT course in preference to the DESMOND course
- Assess the feasibility of re-introducing the X-PERT course to diabetes patients in Stevenage
- Collaborate with SBC in designing the diabetes awareness campaign

The SLL Corporate Health and Wellbeing Manager informed the Committee that SLL

will consider allocating part of the recently secured Lottery funding to the proposed Stevenage diabetes campaign. SLL was in consultations with Diabetes UK on a project to introduce a campaign bus in Stevenage.

Members noted the following:

- Due to funding limitations, public health was not always a high priority for health providers
- Health and social care providers were likely to deliver more benefits to communities by targeting a few initiatives
- Those at risk or suffering from diabetes will make healthier food choices if the food industry used the same “traffic light type” food labelling system on the front of food products
- Delays in diagnosis resulted in an escalation in cost of treatment

Mental Health – The Committee received an update on mental health issues for Stevenage. The Chief Executive Officer (CEO) of Mind in Mid Herts - a voluntary organisations specialising in mental health - informed Members that Mind in Mid Herts used a collaborative and holistic approach to promoting mental wellbeing. One of the organisation’s objectives was to tackle stigma associated with mental health. The CEO highlighted the organisation’s funding constraints and general funding problems faced by third sector organisation. The CEO expressed gratitude for the subsidised rent arrangement with SBC. Members were informed that the third sector played a vital role of augmenting the main health service providers and offering choices to patients. It was acknowledged that in some cases, third sector organisations produced better clinical results than the public sector at a cheaper cost. It was noted that the NHS spent less than local authorities on services such as drug and alcohol treatment.

The Committee noted the funding challenges faces by voluntary organisations. It was suggested that third sector organisation maximise opportunities to collaborate with the NHS, local authorities and other health and social care providers. Members acknowledged the growing mental health cases among young people.

In response to issues regarding funding for voluntary organisations, the Director of Public Health highlighted current initiatives that were aimed at streamlining health service delivery. Plans were in place to create locality health forums and to have one such forum per district. It was pointed out the need for local authorities to play a bigger role in the allocation of NHS funds. It was stated that Members should be empowered to hold NHS organisations to account. It was suggested that there could be an overall improvement in health of residents if the NHS spent less on acute care and more on locality needs. The Director of Public Health recommended that local authorities adopt a co-ordinated approach in negotiations for health and social care funding.

The Strategic Director informed Members that the Council was working collaboratively with health care partners in the region. The partnership was focussed on delivering key objectives such as reducing child obesity. The partnership was progressing towards the goal of having one health forum per district. The Strategic Director indicated that it was vital for local authorities to be consulted on proposed

savings related to the Sustainability and Transformation Partnerships (STPs) initiative.

Stevenage Healthy Hub – The SLL Corporate Health and Wellbeing Manager provided an update on the Healthy Hub. The Manager highlighted the following:

- 14,200 visitors to the Hub as of the end of January 2019
- 813 exercise referrals
- 534 walk in/advice only visits
- More than 12,600 partner's appointments
- About 300 visitors were signposted rather than referred to partner organisations such as Mind in Herts
- Focus on spreading the prevention message
- Finalist in the WOW! Awards after an intervention by a member of staff prevented a member of the community from taking his own life
- Plans to launch a Diabetes awareness group
- Plans to launch a health awareness publicity bus for Stevenage

It was **RESOLVED:**

1. That the NHS Long Term Plan Report is noted
2. That the update on Healthy Stevenage Strategy is noted
3. That the Hertfordshire County Council Director of Public Health provides an update on funding for diabetes courses
4. That the Hertfordshire County Council Director of Public Health provides an update on arrangements for the Sustainability & Transformation Partnerships
5. That the Portfolio Holder (Housing, Health and Older People) liaises with HCC regarding funding for diabetes awareness training
6. That the SBC Health and Sport Strategy Manager provides statistics on the uptake of cycling courses and learn to ride fees from the Cycle Hub

4 **URGENT PART 1 BUSINESS**

None.

5 **EXCLUSION OF PUBLIC AND PRESS**

Not required.

6 **URGENT PART II BUSINESS**

None.

CHAIR

Meeting COMMUNITY SELECT COMMITTEE
Portfolio Area Safer Communities and Equalities
Date 26 MARCH 2019



THE SOSAFE COMMUNITY SAFETY ACTION PLAN 2018/19 AND EMERGING PRIORITIES FOR 2019/20

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1 PURPOSE

- 1.1 To outline the performance to date against the 2018/19 SoSafe Community Safety Action Plan and the emerging priorities for the 2019/20 plan.

2 RECOMMENDATIONS

- 2.1 It is recommended that the Community Select Committee consider the performance to date and note the outcomes measured against the 2018/19 SoSafe Community Safety Action and the suggested priorities for the 2019/20 Action Plan.

3 BACKGROUND

The agreed priority themes for 2018/19 were as follows:

- Helping People Feel Safe
- Reduce Crime and Disorder including Criminal Damage
- Protect and Safeguard Vulnerable People including victims of Domestic Abuse
- Tackle Anti-Social Behaviour (ASB) co-operatively with partners
- Break the cycle of substance misuse and offending

Annual Strategic Assessment (2018/2019)

The Annual Strategic Assessment (2019) is due to be presented at the Responsible Authorities Group on 15 April 2018. Analysts from the Police met with Sarah Pateman, Community Safety Manager and Chief Inspector Alicia Shaw to review the risk matrix and comment on the severity of each crime type.

Below is a summary of the change in crime and Anti-Social Behaviour (ASB) figures for 2018/19 compared to 2017/18:

Stevenage Crime/ASB Figures 2017-18 (12 month period)

- All ASB - down 24%
- All Crime - up 43%
- Domestic Abuse - (Crime) up 1.2% (Non Crime) down 8.5%
- Robbery - up 5.8%
- Violence against the person - up 9.4%
- Theft from a person - up 16.9%, Theft Other - down 13.5%
- Criminal Damage - down 7.3%

PRIORITY THEME 1: ASB

3.1.2 The agreed actions and objectives for ASB against the 2018/19 SoSafe Action Plan included:

- **Tackle perception of ASB by giving the public the facts, evidence and statistical information**

The SoSafe partners have been meeting with members of the community at a number of events including Stevenage Day, Pop up Hubs at the Tower Blocks, PSPO walkabouts and Street Meets.

Working with members, local communities and other partners the team have been targeting known ASB 'hotspots' and focused intervention activity in these areas; in particular, the area around The Oval and earlier in the year The Town Centre.

The table below show some of the different ways the service has engaged with the Community:

Street meets up until 28 February 2019	12
Priority Setting Meetings 2018/19	4
Pop up Hubs – Tower Blocks (continuing into 2019/20)	1
Stevenage Day	We consulted with over 200 people
PSPO and partnership events	10
Meeting with residents regarding Car Cruising	1

- **Focus on targeted diversionary activities**

The Community Safety Ambassadors attended North Herts to talk to the students about positive relationships and met with 11-14 year olds at a separate event to discuss keeping their bank accounts safe.

- **Actively promote and support Neighbourhood Watch and Owl messaging.**

The co-ordinator for Neighbourhood Watch attends the Joint Action Group and their lead volunteer supports the partnership at events.

In 2017/18 there was an increase of 1891 addresses on OWL. There have been 497 signups during 2018/19 up until the end of February 2019. There has been a clean-up and removal of addresses without valid contact details so there is an overall decrease compared to 2017/18.

3.1.3 Reduce Environmental ASB and make public areas in Stevenage safer.

Herts Fire & Rescue have completed **40** arson audits and reassurance events including proactive targeting of high call areas by volunteer arson patrols. There have been **14 Arson Patrols in the patrols in the past twelve months.**

Environmental Enforcement is now part of the Community Safety function. **Since the implementation of the function into the service in May 2018 we have dealt with 1,102 reports and taken the following enforcement action.** The Shared Internal Audit Service has completed an audit of the ASB and Environmental Enforcement functions, by introducing patch working officers have a designated patch for both functions.

Served Community Protection Notice Warnings	31
Removed and Crushed a vehicle	24
Served a Fixed Penalty Notice	17
Sold our service to another organisation	1
Taken action against their tenancy	21

PRIORITY THEME 2: Safeguarding, Hate Crime and Domestic Abuse

3.1.4 The agreed actions and objectives for Safeguarding included:

- **Develop a training plan to deliver safeguarding awareness sessions for CSP partners and SBC staff to raise awareness of people at risk of abuse and neglect, including publicising of training delivered by HSCB.**

We have introduced e-learning for safeguarding, domestic abuse and modern slavery. Below are the figures from the e-learning module and other training carried for the CSP:

Safeguarding e-learning	101
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Domestic Abuse e-learning	49
Modern Slavery e-learning	508
Safeguarding DSP	41
Modern Slavery - Front Line Officer	141
SADA Domestic abuse champions training	73

- **Identify opportunities to raise awareness of safeguarding issues, including identifying the signs and reporting pathways.**

The team are working co-operatively with the County Community Safety Unit to increase the number of third party reporting centres in Stevenage. The Community Safety Youth Ambassadors have attended training and are working with North Herts College to establish this as a third party reporting centre.

- **Co-ordinate a specialised partnership event to raise awareness of the various forms of hate crime and professional services available to victims.**

The partnership hosted a Hate Crime conference in September 2017 for professionals. The conference was well attended by partner agencies with 58 delegates.

PRIORITY THEME 3: Modern Slavery and Child Sexual Exploitation (CSE)

3.1.5 The agreed actions and objectives for Modern Slavery included:

- **Increase awareness of Modern Slavery and CSE concerns**
Produce

Following the signing of the Modern Slavery Charter we have implemented a Modern Slavery/CSE Action Plan and a service for those who are or have been victims of modern slavery. We hosted a Modern Slavery Conference in February targeted at professionals, local business and hotels.

In regard to CSE we have had one Multi Agency Risk Management Meeting (MARM) which has been closed.

- **Improve communications and support for victims of Modern Slavery and CSE.**

Child Sexual Exploitation (CSE) awareness packs were sent out to all local hotels and a CSE/Modern slavery partnership action plan has been produced. An event led by the police was held in May 2018.

PRIORITY THEME 4: Alcohol and Drug Related Crime and Disorder

3.1.6 The agreed actions and objectives for Alcohol Related Crime and disorder included:

- **Review crime and incident data linked to specific crimes**
Messages to venues showing the world cup in the summer were given out via Pubwatch, which were helpful and led to a generally peaceful World Cup with low levels of ASB and crime reported across Stevenage

OPStarboard has been introduced to ensure we have a co-ordinated approach to dealing with knife crime in Stevenage. We held an Extraordinary RAG in October and introduced a Knife Crime Action Plan and a steering group made up of professionals with an expertise in youth nuisance and behaviour.

- **Support ASB perpetrators with drug/alcohol misuse.**
The No More Service is working closely with Housing Options and secured £15,000 to run a pilot with a focus on one to one support for individuals that “present” at the council with drug, alcohol or have a background of offending. **Since the introduction of the Homeless Reduction Act (HRA) legislation we have received 6 referrals for Housing through the Adult Offender Protocol pathway. In comparison during 2017-18 we received 6 referrals.**

There have been a number of police operations and targeted interventions around drug misuse following co-operative working with partners and residents.

Stevenage individuals are discussed during the closed session at Joint Action Group meetings (JAG) at which stage partners will discuss any opportunities for intervention activity.

- **Reduce street begging and associated ASB in “hot spot” areas**
The team and the police were partners and runners-up in the Mick Fogarty Problem Solving Awards in June 2018, which highlighted the partnership approach to tackling street begging in the town. The work continues around this issue with the introduction of Operation Urban which will target the street homeless. Community Safety Officers and the Police will complete “Twilight” walks to talk to those sleeping rough. At the last Homelessness count there were 11 individuals. The police have completed a mapping exercise with details of any ASB/crime and we have supplied details on whether they have presented at the council and whether they have a Housing Plan.
- **Identify and disrupt perpetrators**
Representatives of the Community Safety Team attend meeting to discuss high risk offenders and their management. Currently the team support **33 high risk offenders**, management of the offenders include, drug and or alcohol testing, home visits management of the behaviour contracts and Team around the client meetings with partners including the Public Protection Unit and Probation.

PRIORITY THEME 5: Knife Crime

3.1.7 The agreed actions and objectives for Knife Crime included:

- **Participate in partnership educational campaign with young people to highlight the dangers of carrying a knife.**
The police Operation Edge initiative showcases films from six Stevenage Schools made by the student. Questionnaires have also been given out to the schools

and we are waiting for the data. This will give the CSP a better understanding of the use of knives in the town.

Herts Fire and Rescue have introduced “choose a different ending” within their Life Project. During the last six months 12 individuals have completed the course in Stevenage.

- **Improve SoSafe Communications**

Through Operation Starboard and RAG a decision was made that we need a co-ordinated approach to our communication with the community. A joint Communication Plan is being drafted between the police and ourselves.

PRIORITY THEME 6: Scams and Fraud

3.1.8 The agreed actions and objectives for Scams and Fraud included:

- **Develop local intelligence relating to scams and target intervention accordingly**

A Test Purchasing operation ran in September 2018. The operation targets underage sales and possible Child Sexual Exploitation.

The partnership arrange and attend multi-agency targeted operations throughout the year based on local intelligence We attend Multiple Agency Public Protection Arrangement (MAPPA) meetings, Police Prolific Persistent Offender (PPO) meetings and Multiple Agency Risk Assessment Conference (MARAC) on a regular basis.

Trading Standards have a “most vulnerable” which they share a the Joint Action Group (JAG)

- **Develop intelligence of vulnerable individuals and target intervention through a multi-agency approach.**

Vulnerable individuals who are highlighted through the CSP and internally are discussed at the Multiple Needs Working Group, SADA Panel meeting and various professional meetings

The team and partners take part in the Wellbeing Days with Housing and supported tenants who were affected or highlighted as vulnerable during the recent issue with bed bugs.

REVIEW FINDINGS

4 Review of 2018/19 Action Plan

4.1.1 The 2018/19 Community Safety Action Plan had a total of 53 expected outcomes. Out of those outcomes, 51 have been completed with further evidence added to the Action Plan. There are two outstanding actions, one around youth intervention and other was having a representative from Children’s Services attend JAG. Although they are not attending JAG they are regularly attending RAG.

4.1.2 The SoSafe Community Safety Partnership continues to work collaboratively towards shared goals to prevent and reduce crime and ASB in Stevenage. The partnership continues to operate in an unknown future with a difficult financial environment, there is recognition that a number of existing activities are having a positive impact but are reliant on time-limited funding.

4.1.3 There have been a focus on co-operative working with partners this year with partners of CSP committed to building on this progress, to continue making Stevenage a safer place for residents and visitors. Both RAG and JAG have developed strong working relationships through innovation and imagination. SoSafe partners are passionate about creating safer environments for our communities in Stevenage. The service has been working with members of the community by consulting with them at a number of events, drop-in and by delivering surveys to local residents. This enables the service to continually improve the services we deliver.

4.1.4 Moving forward SoSafe is committed to developing new strategies and using recognised best practice aimed at tackling crime and disorder and targeted approach to those crimes that are highlighted in the news around the country and that have also impacted on Stevenage. The partnership intends to develop further out partnership working will hard to reach and minority groups, and focusing on promoting the work of the partnership with the community to provide reassurance and promote the proactive work that the partnership are doing to improve community safety in Stevenage. There will also be further opportunities to work with local communities through the Co-operative Neighbourhood Management programme to drive improvements by working directly with local residents.

4.2 Action plan process 2019/20

4.2.1 Priorities for the forthcoming year are developed predominantly through the Annual Strategic Assessment. The assessment provides an overview of the risk associated with a variety of crime types, backed up by relevant data, and is provided to local authorities in Hertfordshire from the County Community Safety Unit (CCSU).

4.2.2 When planning for the forthcoming year, the partnership has also taken into account:

- Current and emerging issues
- Data from crime/ASB results for 2018/19
- A survey of SoSafe partners to ascertain priority areas
- Stevenage residents' survey
- The overarching aims of the SoSafe Community Safety Strategy 2018-21.

4.2.3 The partnership also has due regard to:

- Relevant county strategies (domestic abuse, violence crime, drugs and alcohol, hate crime, etc.)
- BeNCH CRC Reducing Reoffending Strategy
- Changes in legislation and Home Office guidance
- Hertfordshire Police and Crime Commissioner's (PCC) Police and Crime Plan and the "deep dive" in policing in Stevenage.

4.2.4 The action plan provides details about how the priorities are addressed by SoSafe. It records actions that are conducted through partnership working, which are documented through JAG and various other partnership meetings. The plan does not record the work of individual agencies in tackling priorities.

4.2.5 The action plan is updated quarterly by the Community Safety Team in collaboration with the lead officers for each action. It is a 'live' document and is assessed regularly by JAG in light of shifting priorities and emerging issues. RAG receives quarterly updates on progress against the plan.

4.2.6 Partners are encouraged to maintain a key focus on SMART¹ actions to ensure that the action plan can realistically be achieved within the time and resourcing boundaries available.

4.2.7 The action plan for 2018/19 is currently in the draft stage and scheduled for completion by April, when it will be signed and authorised by RAG.

5 Priorities for 2019/20

5.1 Following the production of the draft SoSafe Community Safety Strategy for 2018-2021 the 2019/20 action plan has been developed through our findings from JAG and a partnership meetings and consultation to finalise ideas and suggest actions to feed into the agreed priority themes. This will ensure that activities are SMART and outcomes are measurable and focused. Outcomes may refer to qualitative or quantitative data; or personal outcomes and achievements for agencies.

5.1.2 The partnership consultation commenced on the 4th March 2019; the action plan is being formulated and will be shared with partners at the next JAG meeting on the 26 March 2019 to be ratified by RAG on the 15 April 2019. The recommended priorities are:

- Knife Crime
- Homelessness
- Safeguarding vulnerable adults and children to include Modern Slavery and Domestic Abuse
- Tackling Anti-Social Behaviour and Environmental Crime
- Prevent including Hate Crime
- Serious and Organised Crime

¹ SMART – specific, measurable, achievable, realistic, timely

5.1.3 The finalised action plan will receive sign off at the April RAG meeting on the 15 April 2018 and will then been shared with relevant partners and officers.

6IMPLICATIONS

5.2 Financial Implications

5.2.1 Community Safety Partnerships (CSP) in Hertfordshire no longer receives allocated funds from the PCC's Office. The pre-allocated process was replaced with a bidding process whereby Hertfordshire CSPs are required to develop funding applications for initiatives or activities that the CSP intend to run in the coming year, which is then assessed against local priorities and the PCC's Community Safety and Criminal Justice Plan.

5.2.2 The SoSafe partnership submitted two partnership bids based on our priorities including a youth knife crime project, a bid to raise awareness amongst parents regarding the challenges around drugs and alcohol, a bid to the police for a camera at the Oval to support the partnership working to tackle ASB and a further bid to The Action Fund for research project around fly tipping.

5.2.3 SoSafe will be actively researching and seeking new funding opportunities throughout 2019/20 to support implementation of the 20119/20 action plan. Members of the Community Safety Team attended Bid Writing Training.

5.3 Legal Implications

5.3.1 Production of the strategy is a legal requirement of the community safety partnership. The Crime and Disorder Act 1988 (as amended by the Police and Justice Act 1996) requires the responsible authorities for an area to formulate and implement a strategy for the reduction of crime and disorder (including anti-social behaviour adversely affecting the local environment); combatting the misuse of drugs, alcohol and other substances and for the education of re-offending in the area.

5.4 Equalities and Diversity Implications

5.4.1 The council is committed to providing high quality services that are relevant to the needs and responsive to the views of all sections of the local community, irrespective of their race, gender, disability, culture, religion, age, sexual orientation or marital status. The General Equality Duty (Section 149 of the Equality Act 2010) requires the council to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations in the exercise of its functions.

5.4.2 There is recognition that crime and ASB can disproportionately impact upon those with protected characteristics outlined in the Equality Act. The 2017 Hate Crime Conference and the Modern Slavery Conference in February 2019 hosted by the council highlighted the potential for this to happen at a local level. SoSafe will strive to involve the community in the design and delivery of the interventions which tackle crime and drive down disorder and anti-social behaviour. In light of the pending uncertainties in Europe the partnership

recognises the importance of building on our partnership working with groups around the town, including those from different faiths, BME groups and the traveller community, LGBT communities, women, girls and older people. It will be essential to ensure interventions meet specific needs for different parts of the community and are delivered in a meaningful and empowering way.

APPENDICES

- Appendix A – 2018/19 Community Safety Action Plan



Action plan 2018/19

The aims in this action plan were identified through our Annual Strategic Assessment, partnership survey and annual action planning workshop. They directly relate to the five strategic objectives within the SoSafe Community Safety Strategy 2018-21:

1. Helping to make People Feel Safe
2. Reduce crime and disorder including Criminal Damage
3. Protect and Safeguard Vulnerable People including victims of domestic abuse
4. Tackle Anti Social Behaviour (ASB) Co-operatively with partners
5. Break the cycle of substance misuse and offending

This action plan also has regard to relevant county wide strategies and the Police and Crime Commissioner's plan; and provides details about how priorities will be addressed by SoSafe throughout the year.

This document records actions that are conducted through partnership working – and is updated by the Joint Action Group (JAG). It **does not** record the work of individual agencies in tackling our priorities.

The action plan will be updated quarterly by the lead officers for each action. This is a 'live' document and will be assessed regularly by JAG in light of shifting priorities, emerging issues and financial implications. Through quarterly police and councillor priority setting meetings, local area priorities may be subject to regular change, and may not necessarily directly reflect the priorities within this action plan.

The Responsible Authorities Group (RAG) will receive quarterly updates on progress against the action plan. The Police and Crime Commissioner will receive half yearly budget updates.

1. Antisocial behaviour

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
<p>1.1 Tackle perceptions of ASB, by giving the public the facts, evidence and statistical information.</p> <p>Page 20</p>	<p>a) Continue to identify at events and through consultation what people's perceptions are of ASB and crime</p>	<p>Police (Simon Tabert)</p> <p>SBC (Sarah Pateman)</p>	<p>HFRS Youth Connexions One YMCA Play Centres Targeted Youth Support Fire & Rescue JAG members</p>	<p>Existing staff / resources.</p> <p>PSPO publicity materials and local services booklets.</p>	<p>Year on year decrease in the perception of ASB and crime.</p> <p>One multi-agency event held each quarter (to incorporate enforcement and seasonal issues).</p> <p>Positive engagement with the community</p>	<p>F&R Continuing Cadets LIFE Course ongoing throughout the district</p> <p>Police Recorded ASB down by 27.1% for the district as a whole. Environmental down 45.8% Nuisance down 20.3% Personal down 28.4%</p> <p>12 Streetmeets conducted around the district, at least 3 of which were tactical relating to Lincoln Road, Lonsdale Road and Watson Road.</p> <p>2 Priority setting forums since 1st April 2018</p> <p>Met with councillors and residents to discuss Car Cruising at Showground. Joint problem solving approach.</p> <p>Operation Starboard addressing knife crime – review of intelligence to identify opportunities to prosecute offenders and weapons from circulation in August/Sept Results 1 charged with offensive weapon, 4 replica firearms and extendable baton removed from circulation.</p> <p>Operation Sceptre – Knife Amnesty. Local Intel-led Knife Sweeps.</p>

	b) Share our successes with the community and ask for their opinion regarding our services	SBC (Sarah Pateman) Communications Teams	SBC Police Youth Connexions HFRS One YMCA Fire & Rescue	Existing staff / resources. Partnership Communications group	Consultation undertaken with local people at events, including partner events to gather statistical information. Increased understanding of the perception of ASB and crime in Stevenage	Community Safety consulted with members of the public at Stevenage Day and asked how safe they felt in Stevenage. SADA has been publicised at a number of events, including Stevenage Day, Dog Watch and during PSPO events members of the public are consulted. Closure Orders done in conjunction with Genesis Housing to evict tenants at two addresses in Watson Road combined with positive news articles and social media. Positive publicity received around the joint approach to Car Cruising at the Showground
Focus on targeted diversionary activities	a) Target diversionary activities for the needs of the individual	SBC (Sarah Pateman) Police (Simon Tabert) YMCA (Guy Foxell) YC in Herts (Judith Sutton)	Community Development HFRS YC in herts One YMCA Play Centres Targeted Youth Support Fire & Rescue JAG members	Existing staff / resources. External Funding Application	Targeted Interventions e.g Young driver's course. Referrals made to appropriate services following identification.	The Community Safety Ambassadors attended North Hertfordshire college and raised awareness for domestic abuse and healthy relationships. They also went to a play centre and talked to 11 to 14 years regarding keeping their bank accounts safe.

<p>b) Increased awareness and publication of diversionary activities</p>	<p>SBC (Sarah Pateman) Police (Simon Tabert) YMCA (Guy Foxell) YC in Herts (Judith Sutton)</p>	<p>Community Development HFRS YC in herts One YMCA Play Centres Targeted Youth Support Fire & Rescue JAG members</p>	<p>Existing staff / resources. PSPO publicity materials and local services booklets.</p>	<p>Positive media story.</p>	<p>SADA won the TPAS award for the county.</p>										
<p>c) Actively promote and support Neighbourhood Watch (including OWL messaging)</p>	<p>Police (Neighbourhood Watch Co-ordinator) Verity Soued Watch Liaison Officer</p>	<p>JAG members Housing, Fire & Rescue, Community Development, Wardens</p>	<p>Existing staff / resources. Funding for publicity materials</p>	<p>Campaign undertaken. Positive media story.</p>	<p>Attendance by NHW at: OPALS, Stevenage Day, Two Dogwatch events, Love Stevenage Fete, PohWER.</p> <p>Protect Your Money/NHW Talks at: Santander, Halifax, Stevenage Town Centre Library.</p> <p>NHW/Crime Prevention Stands at: Lister Hospital, Gordon Craig, Costa Coffee, Sainsbury's Poplars, Tesco The Glebe.</p> <p>Residents also encouraged to sign up to NHW as part of Police Street Meet activity</p> <p>The 2018 Queen's Award for Voluntary Service was awarded to HertsWatch. This is the equivalent of an MBE for groups, charities and associations.</p> <p>As of 1st Feb 2019 NHW numbers for our district are as follows:</p> <table border="1" data-bbox="1400 1182 2114 1412"> <thead> <tr> <th>NHW</th> <th>Total Households</th> <th>Households on OWL</th> <th>%</th> <th>Increase since December 2018</th> </tr> </thead> <tbody> <tr> <td>Stevenage</td> <td>34,898</td> <td>7,760</td> <td>22</td> <td>62</td> </tr> </tbody> </table>	NHW	Total Households	Households on OWL	%	Increase since December 2018	Stevenage	34,898	7,760	22	62
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<p>Reduce environmental ASB and make public areas in Stevenage safer.</p>	<p>a) Share information on environmental issues (e.g. fly-tipping, drugs paraphernalia) and target partnership intervention accordingly.</p>	<p>SBC (Julia Hill / Jane Konopka)</p>	<p>Police HFRS Neighbourhood Wardens</p>	<p>Existing staff / resources.</p>	<p>Information shared through JAG.</p> <p>Environmental ASB reassurance provided through linking with quarterly PSPO events.</p>	<p>F&R Continuing arson audits and reassurance events. Proactive targeting of high call areas by Volunteer arson patrols</p>										

	b) Engage with the community to provide reassurance and develop information around environmental ASB issues (e.g. criminal damage, deliberate fire).	SBC (Neighbourhood Wardens) HFRS (Lee Hutchinson)	Police	Existing staff / resources.	Reports and information provided from patrols. Neighbourhood Wardens accredited to enforce PSPO. One Neighbourhood Agreement in place.	Police have conducted 12 Streetmeets. 3 flytipping offences recorded and passed to SBC for investigation
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2. Safeguarding, Hate Crime and Domestic Abuse

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
2.1 Improve awareness of safeguarding issues, including CSE, modern slavery and FGM in the community.	a) Develop a training plan to deliver safeguarding awareness sessions training for CSP partners and SBC staff to raise awareness of people at risk of abuse and neglect, including publicising of training delivered by the HSCB.	SBC (Sandy Gill)	Police PCC HSCB	Existing staff / resources. Internal accredited CSE trainers.	Deliver at least 10 safeguarding training sessions to key line professionals. Key frontline staff trained in identifying signs and indicators of abuse and neglect and how to raise concerns.	Designated Safeguarding Person training is being held. Online safeguarding training is due to be rolled out to all SBC staff.
	b) Identify opportunities to raise awareness of safeguarding issues, including signs, reporting pathways.	SBC (Sandy Gill /Sarah Pateman) Police (Simon Tabert)	JAG HSCB Families First	Existing staff / resources.	Partnership social media campaign undertaken.	Signed the cooperative modern slavery charter. Modern slavery project has started. Also met with Operation Tropic. Stevenage Families First held a launch event, and attended JAG and Stevenage Together in July 2018. Members of JAG are part of the Families First Governance group that meets quarterly. Locally, police have become first responders to vulnerable adults in crisis. As well as specific professional's meetings to support individuals, Police also attend regular meeting groups at Lister Hospital and HPFT to try to problem solve and safeguard mental health "frequent flyers" and associated issues

2.2 Minimise the risk of radicalisation and extremism in Stevenage by supporting the Prevent (counter terrorism) agenda.	a) Develop a training plan to deliver WRAP training to CSP partners and front line professionals to raise awareness of Prevent and channel referrals.	SBC (Sandy Gill) SBC (Sarah Pateman)	Police Prevent Board Youth Connexions CSM	Internal accredited WRAP trainers. Existing staff / resources.	Deliver at least 4 WRAP sessions to CSP partners and frontline staff. Improved understanding of support mechanisms in place for those at risk of radicalisation.	Continuing
	b) Develop a Prevent action plan in line with standards and requirements set out by the Prevent Board.	SBC (Safeguarding)	Police Prevent Board	Existing staff / resources.	2017/18 Prevent action plan developed. Increased partnership working with multi agency partners, including Prevent Board members and the Channel Panel.	The Action Plan has been completed and signed.
2.3 Improve public awareness of cybercrime and how residents can minimise the risk of becoming a victim of online-related crime.	a) Identify opportunities to promote online safety advice to the public.	SBC (Community Safety) SAFS (Darren Bowler)	Police Trading Standards Get Safe Online Youth Connexions	Existing staff / resources. Publicity materials.	Online safety advice promoted through at least 2 events. Social media messages sent.	The community safety ambassadors completed promotion events on online safety advice. Police have delivered training on how to deal with Cyber Bullying and Sexting to Year 7 and 8 in 2 schools.

	b) Commission data for cybercrime and online-related incidents in Stevenage.	SBC (Community Safety)	CCSU Police	CCSU analyst.	Local cybercrime data shared at RAG and JAG every 6 months.	Awaiting for sign off of county cybercrime strategy initial thoughts were presented to RAG in July 2018
2.4 Improve older people's personal safety and confidence.	a) Support annual multi-agency OPALS event.	HFRS (Julie Springett)	JAG	£350 grant funding for materials.	100 people in attendance. Positive feedback received.	Event was in April with 101 people who attended.
	b) Identify vulnerable adults through information sharing for referral to the Safe and Well scheme.	HFRS (Julie Springett)	JAG Trading Standards	Existing staff / resources.	Increase in number of visits to vulnerable adults. Individuals identified through JAG for referral to appropriate services.	164 Done to date
	c) Maintain and support multi-agency programme of Silver Street Meets.	Police (Simon Tabert)	JAG	£1,000 for materials and publicity.	4 events undertaken. 100 people engaged with through the programme.	Silver Streetmeets (as below) 5 conducted so far this year
2.5 Safeguard vulnerable missing children.	Improve communications across the CSP in relation to missing young people and continue to develop links with local children's homes.	Police (Simon Tabert) HCC Children's Services (Elaine Smith)	SBC Families First JAG members	Existing staff / resources. .	Missing person's policy embedded in the CSP. HCC Children's Services in attendance at JAG.	Introduction of Police Locate team has improved comms with statutory and privately run children's homes. Over summer 2018 there was a challenging cohort of looked after children, resulting in numerous missing person reports, but this is now much improved with the current numbers of children reported missing being significantly reduced. Locally, SNT officers continue to maintain a rapport with staff in the childrens homes.

2.6 Develop understanding of Hate Crime	a) Arrange and deliver Hate Crime awareness training to front line staff.	CCSU (Helen Whitehead) SBC (Sarah Pateman)	CCSU JAG members Police housing	CCSU Hate Crime Officer Existing staff and resources	4 sessions of training to be delivered.	Awaiting dates from Angela Westwood
	b) Develop local reporting pathways for victims of Hate Crime.	SBC (Sarah Pateman) Police JAG members	SADA members Police JAG members	Existing staff and resources External funding	Reporting pathways map.	Ambassadors managed to get the college as a third party reporting centre for Hate Crime.
2.7 Support victims of Domestic Abuse and empower them with the skills to move forward with their lives.	a) Raise awareness of Domestic Abuse with the aim of encouraging people to report.	SBC (Sarah Pateman) Police (DAISU) SADA members	SADA members JAG members DA Champions	Existing staff and resources External funding	2 awareness events.	SADA was on the BBC news promoting its services. Also promoting its North Hertfordshire launch, which shows that SADA is now available in Stevenage and North Herts.
	b) Raise awareness of SADA in North Herts.	SBC (Sarah Pateman) Police JAG members SADA members	SADA members	Existing staff and resources External funding	To increase the safety of victims in North Herts.	SADA North Hertfordshire launch was publicised on the BBC News.

3. Child Sexual Exploitation and Modern Slavery

3.1 Improve awareness of CSE and Modern Slavery issues	a) Produce a partnership action plan	SBC (Sarah Pateman) Police (Sargent Martin May)	JAG members	External funding bid	To produce and release the action plan. To run a pilot project to help and support victims	Awaiting to be signed off at RAG
	b) To improve communications and support for victims of CSE and Modern Slavery	SBC (Sarah Pateman) Police (Martin May)	JAG members	Existing funding / resources	2 awareness events.	Completed process which is awaiting to be signed off. Joint plans to deliver some Modern Slavery Training to Local Taxi drivers on 31st October Further event planned by SNT to invite Taxi Company Owners, and Keyworkers from all hotels, guesthouses and B&Bs to training session. Info leaflets to be distributed to the above plus and letting agents to be provided with information on signs and how to report.

Page 20

4 Drug and Alcohol Related Crime and Disorder						
Action	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
4.1 Review crime and incident data linked to specific crimes	Continue to use intelligence gathered (e.g. Pub Watch bans) to inform JAG. Develop action plans for specific premises where necessary and appropriate.	Police (Simon Tabert) SBC (Sarah Pateman)	JAG members	Existing staff / resources.	Reduction of crime and disorder.	Night time economy jointly monitored by Licensing. One premises has been action planned. Messages to venues via Pubwatch were helpful and led to a generally peaceful World Cup

4.2 Support ASB perpetrators with drugs / alcohol misuse.	a) Continue to support and develop the No More Service, including intensive and outreach support for offenders and high risk individuals.	SBC (Sarah Pateman)	Police CGL Probation Families First	Existing staff / resources.	All No More referrals agreed by JAG	Currently attending drug and alcohol management meetings at county.
	b) Consider options for long term funding of the No More Service and bid to external funding sources to ensure continuation.	SBC (Sarah Pateman)	Police CGL	Existing staff / resources.	Funding secured for 2018/19	HRA have funded for a 6 month pilot.
4.3 Reduce street begging and associated ASB in 'hot spot' areas	Identify street homeless / beggars who may be adults with complex needs requiring signposting and agency intervention.	SBC (Hannah Morris) Police (Mark Williams)	JAG The Haven	Existing staff / resources. SafetyNet.	Individual action plans formulated when needed. Referrals made to appropriate services following identification.	Partnership Approach to this issue recognised as runner up in Mick Fogarty Awards in June. Currently developing an amended joint plan due to the introduction of the Homelessness Reduction Act on 1st April.
4.4 Identify and disrupt perpetrators	Identify offenders of concern through shared information and refer to appropriate support services.	SBC (Sarah Pateman) Police (Simon Tabert)	SADA MARAC MAPP PPO meetings Herts Change	Existing staff / resources. Agency referrals.	High risk and repeat offenders identified. Positive rehabilitation / disruptive action taken against repeat offenders.	Meeting has been arranged to discuss housing process for high risk offenders. Four very high risk repeat offenders identified through MAPP, managed using coercive powers and license conditions, and multiple ex partners safeguarded using individual plans.

5. Knife Crime

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
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5.1	Participate in partnership educational campaign with young people to highlight the dangers of carrying a knife.	SBC (Community Safety / Sarah Pateman) Police (Simon Tabert)	JAG	Existing staff / resources External funding bid	3 awareness campaigns to be undertaken.	Applied for PCC bid and supporting Police in educational project in schools. Operation Edge launched Sep 2018 with all Secondary Schools involved HFRS including "Choose a different ending" within their Life Project
5.2 Improve SoSafe communications.	a) Proactively share SoSafe and personal safety information through social media communications.	SBC (Corporate Comms)	JAG	Existing staff / resources. Social media accounts.	Social media communications incorporated into SoSafe communications plan.	Stevenage Borough Council have a communications plan and ensure that all events are tweeted or press releases are competed
	b) Develop new ways of promoting partnership work and crime prevention advice.	SBC (Community Safety)	JAG	Existing staff / resources. Internal and external funding streams.	SoSafe Communications plan produced for 2017/18. New method of SoSafe communications developed.	Regular update meetings are held with Communications and where required a representative is invited to either an event planning meeting or the JAG meeting

Page 31

6. Scams and Fraud							
Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date	

6.1 Develop local intelligence relating to scams and fraud and target intervention accordingly.	a) Conduct multi-agency targeted operations throughout the year based on local intelligence (e.g. Blue Badge operations, test purchasing, licensing operations for counterfeit alcohol).	SAFS (Darren Bowler) Trading Standards (Yvonne Bartlett)	Police SBC HFRS Licensing	Existing staff / resources.	4 targeted operations undertaken.	Police ran TP operation at local Off License on 12th Sept 2018 targeting underage sales and CSE. Premises passed. More Planned
	b) Develop intelligence of vulnerable individuals and target intervention through a multi-agency approach.	Trading Standards (Yvonne Bartlett)	Police HFRS SBC SAFS	Trading Standards "most vulnerable" list.	Vulnerable adults identified and referred to appropriate support services. Housing Wellbeing Days utilised to identify and refer vulnerable adults.	
6.2 Improve fraud awareness for front line professionals.	Continue to deliver fraud training sessions to SBC staff and partner agencies.	SAFS (Darren Bowler)	Police SBC Trading Standards	Existing staff / resources.	Improved intelligence sharing for fraud. 2 training sessions delivered. 2 refresher training sessions for CSP partners.	
6.3 Educate residents how to protect themselves from fraud and scams.	Identify opportunities to provide fraud prevention advice to the public.	Police (Simon Tabert) SAFS (Darren Bowler)	SBC Police Trading Standards	SoSafe local services booklets.	Fraud prevention advice promoted through existing events / operations.	Police Silver Streetmeets as follows Pitt Court 23rd May Southend Close 27th June Silkin Court 25th July Fred Millard Court 12th Sept Truro Court 16th October

Partnership principles

The CSP has a set of guiding principles which can be applied to all of the partnership's projects, initiatives and operational work.

1. Partners share information in order to reduce and prevent crime.
2. Partnership resources are used intelligently.
3. Problems are better solved collectively.
4. Partners trust each other's expertise and integrity.
5. Strong leadership is guided by a set of overarching strategic priorities.
6. Operational strategy is based on the expected outcomes.
7. Evaluation is important, in order to encourage improvement.
8. Innovation and imagination enable change and growth.
9. Partners are willing to adapt and change in order to learn, develop and improve.
10. Early intervention is usually a better solution than intervention.
11. Public engagement and good communications ensure Stevenage people receive consistent messages.

Abbreviations			
ASB	Anti-social behaviour	NhW	Neighbourhood Watch
CSE	Child Sexual Exploitation	OWL	Online Watch Link
DA	Domestic Abuse	PCC	Police and Crime Commissioner
DHR	Domestic Homicide Review	PPO	Prolific, persistent offender
FGM	Female Genital Mutilation	RAG	Responsible Authorities Group
JAG	Joint Action Group	SADA	Stevenage Against Domestic Abuse
HCC	Herts County Council	SAFS	Shared Anti-Fraud Service
HFRS	Hertfordshire Fire and Rescue Service	SBC	Stevenage Borough Council
HYH	Herts Young Homeless	SFCF	Stevenage Football Club Foundation
MAPPA	Multi Agency Public Protection Arrangement	SOC	Serious and Organised Crime
MARAC	Multi Agency Risk Assessment Conference	WHBC	Welwyn Hatfield Borough Council

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